<u>ltem: no. 3</u>

Update on Kildonan Lands Project – Aidan Maher

Ed Flanagan's interim report on the public consultation process is being examined. No decision has been taken yet on whether any additional surveys are required to capture the views of additional residents in the adjoining streets.

Due to the lengthy period required by the consultation process the timetable for completion of the Brady Shipman Martin (BSM) masterplan report has been extended.

Arising from a recent incident WFTRA decided to withdraw from all engagement with Dublin City Council, the Dublin Regional Homeless Executive and the various statutory agencies and service providers in the Abigail Centre. Pending resolution of this hiatus no date has been fixed yet for the next meeting of the Development Group. However, WFTRA representatives met the Deputy Chief Executive and the Assistant Area Manager on the evening of the 18th November. The meeting was chaired by Rita Burtenshaw, Independent Facilitator. There was an open Agenda and a full discussion on many of the issues and options. It was agreed that DCC responsibility for the site and liaison with WFTRA will now change to the local Area Office. There will be a follow-up meeting. In the meantime DCC will work directly with WFTRA in relation to any issue emerging.

Abigail Centre – Eddie Matthews

The following is a brief report in respect of services for homeless women on the Abigail Campus since the last meeting of the NWA, JPC in September 2016.

<u>Issues</u>

Both managers continued to address any individual issues, complaints or queries arising from the WFTRA representatives or other members of the community in as timely a timeframe as possible.

Within the services themselves the number of clients has not been increased. While the recording of incidents has not shown any increase there have been two issues/complaints of significance raised. Notwithstanding these the atmosphere in both services is very positive and the number of successful move ons to long term accommodation for clients has exceeded targets set out in the service level agreements.

- Complaint 1: Involved a client (profoundly deaf) who was shouting loudly while on the phone, early in the am, while walking down the road. In addition the client met with a male friend close to the centre against the express wish of management. As the latter was her second warning she has been listed for transfer as soon as possible.
- Complaint 2: This involved a lewd act in a public place close to the centre. The client in question was returned to the centre and transferred to an alternative homeless service the following day.

The progress which was outlined in the last update has been maintained and in addition:

The project involving the provision of paving and completion of groundwork's to the large interior garden is now complete. Landscaping has been completed with raised vegetable boxes and a poly tunnel installed. While primarily a leisure and therapeutic work space for client talks are ongoing with the CDETB re holding gardening workshops for local residents.

- > The Yoga classes for local residents are still well attended.
- The Men's Shed project has proved very successful. DCC have completed the renovation of a meeting room, including the installation of a small kitchen and a toilet for this projects use. The room is also available for both other service uses and the wider community.
- Eight women from Pavee Point arranged a further module of supervised cookery classes in the centre in November 2016. This experience has been positive with older travellers showing younger clients how to bake. They have also welcomed clients becoming involved.
- The CDETB have commenced using the centre on Mondays to hold classes in two sessions for Mindfulness and Cognitive Behaviour Therapy for local people. These classes attract up to thirty people to each session.
- There is a large fully equipped and staffed kitchen in the main building on the campus. We will be exploring how this facility can be utilised more effectively both for internal uses but also by the wider community around issues such as meals on wheels.